**­­­­­­ACCESS STATEMENT**

**Introduction**

Located right in the centre of the historic City of Bath, Bath YMCA is the perfect place to stay whether you are visiting for Business, Education, and sports trips or for a memorable city break. The hostel is situated close to shops, bars, restaurants and the main attractions.

We aim to cater for the needs of all visitors. We have 204 beds which are spread between a Grade 2 listed building that was built in 1888 and building built in 1976. Unfortunately, we do not have a wide range of facilities that are accessible to modern standards, we can provide a ground floor room which has level access.

We look forward to welcoming you.

Pre-Arrival

* The nearest rail station is Bath Spa a 10 - 15-minute level walk through the lovely City of Bath.
* The nearest bus stop from the bus station/train station to the outside the YMCA is on Walcot Street its First Bus Number 7 or 13 from Manvers Street or the Bus Station to Walcot Street which takes approximately 7 minutes. There is a frequent bus service with low level access which runs to this stop.
* A local taxi company can provide accessible taxis when booked in advance. Local accessible taxis are available outside the train station.
* The hostel is in the heart of the city centre on Broad Street, which is on a gentle slope, but there are pavements on either side of the road along with street lighting.
* Please check our website www.ymcabath.org.uk for directions and map to the YMCA.
* You can contact the hostel by phone or e-mail (please see contact information).
* Unfortunately, we do not have parking on site; however, the most convenient place to drop off is on Walcot Street by coach or by taxi on Broad Street.
* There are pay and display car parks on Broad Street which has level access to the YMCA or Walcot Street.

**YMCA Brunel Group - Access Statement**

YMCA Bath is situated within a courtyard between Walcot Street and Broad Street. The entrance from Broad Street has two alleyways; one of which has a level pathway leading to the front entrance of the YMCA, the other is accessed by two steps into the courtyard at the front of the YMCA building. To access the courtyard from Walcot Street there is approximately 33 steps. When in the courtyard the YMCA entrance is accessible by a further 5 steps or by the level pathway from Broad Street. The courtyard is lit at night.

**Main Entrance and Reception**

There is level access into the hostel via manual double doors which open outwards from the conservatory, or a sliding entrance door which is accessed by two steps. The reception is on the ground floor and has level access throughout with large spaces to the restaurant and conservatory area. The floor surface on this floor is laminated, the area is well-lit with ceiling lights.

There is a low-level service on the reception desk. Seating can be found in the lounge, conservatory and restaurant area. Reception is staffed 24 hours a day. Machines are available which provide hot and cold drinks are in/near reception.

**Halls and Corridors**

There is good colour contrast to floor, walls and doorways throughout the building. All public areas, halls, stairs and landings are well lit using a combination of ceiling and wall lights. The corridor flooring is laminate downstairs and on the upper floors.

Unfortunately, we do not have a lift and so access to the upper floors is by stairs only. The main staircase to the first floor has a handrail on one side.

**Bathrooms**

There are single sex toilets on the ground floor, the female toilet has 4 toilets and 2 wash hand basins plus an accessible shower. (The female toilets are opposite the accessible twin room). The male toilet has 1 toilet and 2 urinals plus 2 wash hand basins.

There is an accessible toilet with handrail on the ground floor with level access, it is located just off the restaurant area.

**Lounge**

The lounge is located on the ground floor within the reception area and has level access to the restaurant and conservatory. The lounge area is level throughout, and the floor is laminate. The room is well-lit with ceiling lights. The seating is low level, this area is air conditioned.

**Restaurant Area**

The restaurant is located on the ground floor and has level access from the reception area it is accessed through double doors. This is a spacious, bright room. The flooring is laminate, and the room is lit with ceiling lights.  This area is air conditioned.

There are tables and straight-backed chairs without armrests. All furniture can be moved; please just ask at reception if you require assistance.

We are also happy to cater for dietary requirements and are able to cater for a variety of allergies or any particular likes or dislikes. Please advise us of these before your arrival.

There are kettles, toasters, microwaves halogen hobs and an air fryer for guests to use in our restaurant. Also, we provide saucepans, crockery, cutlery and tea towels which are kept above the near/ or above the sink.  Staff would be happy to move these to lower storage if required.

**Conservatory Area**

The conservatory area is accessed from the restaurant area through a single door, it is a bright well-lit room with sofas, tables and straight-backed unarmed chairs. The flooring is laminate. The conservatory has a table football for guests to use free of charge. A large wide screen TV is also available for guests.

**Laundry Area**

The laundry room is located near the dormitories on the ground floor level. There is a one step into the laundry room with two fire doors to go through.

The flooring in the laundry room is non-slip flooring and the room is well-lit. It is equipped with front loading washing machines and front-loading dryers. These are token operated which can be obtained from reception. There are two irons and ironing boards in the laundry area which can be set up at varying heights. We would be happy to assist with the equipment.

**Bedrooms and Bathrooms**

We have 55 rooms in total.  All single, twin, double ensuite, triple, quad and 5 bedded room have a washbasin. Bedrooms have laminated flooring and well-lit with lamps and ceiling lights and a USB point in most rooms. All fresh white bedding is provided.

All the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

**Ground Floor**

From reception there is a twin room with wash hand basin opposite single sex toilets, the female WC also has a walk-in shower. This is the most accessible room that we have, although it does not meet modern standards.

**First Floor**

There are 18 steps up to the first floor which has 12 rooms. There are 2 separate male bathrooms containing:  2 & 1 toilets and 3 & 2 showers plus a female bathroom with 3 showers and 2 toilets. There are also two individual shower rooms with a toilet on the first floor.

We have 13 rooms on the first floor:

Single rooms x 1

Twin rooms x 8

Triple rooms x 1

Quad rooms x 2

Family Room x 1 – Double Bed, with a single bed above and Bunk Beds

**Second Floor**

There are 18 steps up to the second floor which has 19 rooms, there are 2 separate female bathrooms with 3 & 2 showers and 3 & 1 toilet. The male bathroom has 3 showers and 2 toilets.

We have 19 rooms on the second floor:

Double Ensuite rooms x 4

Twin rooms x 10

Triple rooms x 3

Quad rooms x 1

**Third Floor**

There are 18 steps up to the third floor from the second floor which has 22 rooms. There are 2 single sex bathrooms containing: the male bathroom has 2 toilets and 3 showers. The female bathrooms have 3 showers and 3 toilets.

We have 22 rooms on the third floor:

Single rooms x 1

Twin rooms x 15

Triple rooms x 1

Quad rooms x 1

**Dorms**

Dormitories are located in the Grade 2 listed part of the building.

Access from reception through 3 single doors.

**First Floor**

There are 23 steps up to the first floor which contains a unisex bathroom with 4 showers and 3 toilets.

The rooms on the first-floor dormitory area are:

1 x 18 bed mixed dormitory

1 x 12 bed male dormitory

1 x 12 bed mixed dormitory

1 x 1 single dormitory

**Second floor**

There are 23 steps up to the second floor from ground level. The second floor contains a single shower with wash hand basin, plus a female bathroom has 3 female showers and 3 female toilets.

The dormitory rooms on the second floor are:

1 x 15 bed Female dormitory

1 x 8 bed Female dormitory

1 x 12 bed Mixed dormitory

1 x 2 bed dormitory (2 bed bunk)

Most of our dormitory are triple bunks which have UBS points, individual lights and curtain.

**Outside area**

The YMCA is in a courtyard area. Immediately at the front of the YMCA is a garden area which is mostly laid to lawn with shrubs. It is fairly level, picnic tables, umbrellas and a bench are available for guests to use.

Cycle Racks

The cycle racks are to the front of the building.

**Additional Information**

* We do not permit pets, but assistance dogs are very welcome.
* We do not permit smoking anywhere in the hostel.
* Reception is staffed 24 hours.
* Braille signs are fitted on room doors and corridor doors.
* A test fire alarm takes place each Friday morning at 10.45 am.
* Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand.
* Evacuation procedures are displayed in each bedroom.
* Mobile phone reception within the hostel is generally good.
* Wi-Fi internet connection throughout the building is available to guests.

**Contact Information**

* Address: Bath YMCA, International House, Broad Street Place, Bath. BA1 5LH
* Telephone: 01225 325900 For Groups 01225 436189
* Email groups@ymca-bg.org
* Hours of operation: Reception is staffed 24 hours.
* Local taxi: V Cars 01225 464646

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.